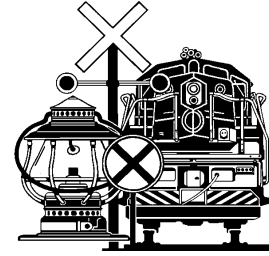


U. S. Railroad Retirement Board



CHARLOTTE, NC District Office
800 Briar Creek Road
Room AA-405 Charlotte, NC 28205

PHONE NUMBER: (704) 344-6118
FAX NUMBER: (704) 344-6429
E-MAIL: www.rrb@charlotte.gov
OFFICE HOURS: 9:00 AM THRU 3:30 PM
Monday through Friday except Federal Holidays



SCHEDULE OF SERVICE FOR CALENDAR YEAR 2000

LOCATIONS OF SCHEDULED AND NON-SCHEDULED SERVICE:

For the convenience of persons who are not able to utilize the services of the district office shown above, in-person service is regularly provided at the following locations. Please contact the office shown above to schedule an appointment.

Asheville, NC

Federal Building
151 Patton Avenue

Charleston, SC

Charleston Public Library
68 Calhoun Street

Columbia, SC

Amtrak Station
850 Pulaski Street

Fayetteville, NC

Social Security Office
111 Lamon Street

Florence, SC

CSX Yard Office A, 2nd Floor
Highway 177 North

Greenville, NC

Social Security Office
102 Eastbrook Drive

Greenville, SC

Federal Building
300 E. Washington Street

Greenwood, SC

Federal Building, Room 133
Main Street

Hamlet, NC

CSX Yard Office A, 2nd Floor
Highway 177 North

Henderson, NC

Social Security Office
943H West Andrews Avenue

New Bern, NC

Social Security Office
2822 Neuse Boulevard

Raleigh, NC

Whitaker Mill Senior Center
401 E. Whitaker Mill Road

Rocky Mount, NC

Social Security Office
2709 Sunset Avenue

Salisbury, NC

Rufty Holmes Senior Center
1120 Walnut Street

Spartanburg, SC

Federal Building
Magnolia street

Winston-Salem, NC

Social Security Office
533 N. Spring Street

The Charlotte, NC District Office services the following counties:

ALL counties in North Carolina.

ALL Counties in South Carolina with the exception of Beaufort and Jasper. These two counties are serviced by our Jacksonville, FL District Office. The number for the Jacksonville office is (904)232-2546.

Service is provided at other locations as necessary. Persons who plan to visit a representative at any location, or who need assistance, can help us give better service if they will telephone or write the office in advance. Always furnish your social security number and the type of information you need. The representative will arrive at the time shown and leave when business is finished.

PLEASE CALL FIRST. YOU MAY WANT TO MAKE AN APPOINTMENT TO BE SURE THE REPRESENTATIVE IS ABLE TO SEE YOU. PLEASE BRING ALL THE PAPERS IN YOUR CASE. YOU MAY USE YOUR TELEPHONE.

You can also call the RRB Help-Line toll free at 1-800-808-0772 to obtain automated information about unemployment and sickness benefits, request a letter showing your current monthly annuity rate or request a replacement Medicare Card.

PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY CALLING OR WRITING THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.